



# PATIENT REGISTRATION

Select the office location you are visiting:

- Catonsville
- Chesapeake
- Columbia
- Laurel
- Maple Lawn
- Nottingham
- Westminster

### Patient Information:

Mr.  Mrs.  Ms.  Dr. First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Last Name \_\_\_\_\_  
 Sex  Male  Female DOB \_\_\_\_\_ Social Security # \_\_\_\_\_ Email \_\_\_\_\_  
 Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
 Home # \_\_\_\_\_ Cell # \_\_\_\_\_ Have you ever been a patient of our practice? . . . . .  Yes  No  
 Referred By \_\_\_\_\_ Has a family member ever been a patient of our practice? . . . . .  Yes  No  
 Dentist \_\_\_\_\_ Orthodontist \_\_\_\_\_  
 Medical Doctor \_\_\_\_\_ Preferred Pharmacy \_\_\_\_\_ Phone # \_\_\_\_\_  
 Driver's Lic. # \_\_\_\_\_ Nearest relative not living with you \_\_\_\_\_ Phone # \_\_\_\_\_  
 Employer \_\_\_\_\_ Phone # \_\_\_\_\_ Personal Payment Type  Cash  Check  Credit Card  
 In case of emergency, please contact \_\_\_\_\_ Phone # \_\_\_\_\_ Relation \_\_\_\_\_

### Person Responsible for Account:

Self (If self, skip this section)  Spouse  Father  Mother  Other \_\_\_\_\_  
 Name \_\_\_\_\_ Contact # \_\_\_\_\_ DOB \_\_\_\_\_  
 Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
 S.S. # \_\_\_\_\_ Employer \_\_\_\_\_ Driver's License \_\_\_\_\_

### Spouse or Other Guarantor Information: (If different from above)

Name \_\_\_\_\_ Contact # \_\_\_\_\_ DOB \_\_\_\_\_  
 Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_  
 S.S. # \_\_\_\_\_ Employer \_\_\_\_\_ Driver's License \_\_\_\_\_

### Insurance Information:

Student . . . . .  Full-time  Part-time  No  
 School Name and Address \_\_\_\_\_  
 Marital Status . . . . .  Married  Divorced  Widowed  Single  Legally Separated  
 Employed . . . . .  Full-time  Part-time  Retired  No Do you belong to a PPO or HMO? . . . . .  Yes  No



## PATIENT REGISTRATION (CONT.)

### Primary Dental Insurance:

Employer \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Plan \_\_\_\_\_  
Ins. Co. Name \_\_\_\_\_ I.D. # \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Group Name \_\_\_\_\_  
Group # \_\_\_\_\_ Insured Party \_\_\_\_\_  
Relation \_\_\_\_\_ DOB \_\_\_\_\_ Sex  M  F  
S.S. # \_\_\_\_\_ Phone # \_\_\_\_\_  
Address \_\_\_\_\_

### Secondary Dental Insurance:

Employer \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Plan \_\_\_\_\_  
Ins. Co. Name \_\_\_\_\_ I.D. # \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Group Name \_\_\_\_\_  
Group # \_\_\_\_\_ Insured Party \_\_\_\_\_  
Relation \_\_\_\_\_ DOB \_\_\_\_\_ Sex  M  F  
S.S. # \_\_\_\_\_ Phone # \_\_\_\_\_  
Address \_\_\_\_\_

### Primary Medical Insurance:

Employer \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Plan \_\_\_\_\_  
Ins. Co. Name \_\_\_\_\_ I.D. # \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Group Name \_\_\_\_\_  
Group # \_\_\_\_\_ Insured Party \_\_\_\_\_  
Relation \_\_\_\_\_ DOB \_\_\_\_\_ Sex  M  F  
S.S. # \_\_\_\_\_ Phone # \_\_\_\_\_  
Address \_\_\_\_\_

### Secondary Medical Insurance:

Employer \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Plan \_\_\_\_\_  
Ins. Co. Name \_\_\_\_\_ I.D. # \_\_\_\_\_  
Address \_\_\_\_\_  
Phone # \_\_\_\_\_ Group Name \_\_\_\_\_  
Group # \_\_\_\_\_ Insured Party \_\_\_\_\_  
Relation \_\_\_\_\_ DOB \_\_\_\_\_ Sex  M  F  
S.S. # \_\_\_\_\_ Phone # \_\_\_\_\_  
Address \_\_\_\_\_

### To our patients,

Although oral surgeons primarily treat the area in and around your mouth, your mouth is part of your entire body. Health problems that you may have, or medications that you may be taking, could have an important interrelationship with the care that you will be receiving.

Additionally, our training and experience go well beyond what most people think of when they think about what we do as oral surgeons.

Essentially, we can improve the quality of your life, but also your confidence and smile. We want to take a moment to understand you and your desires. Thank you for answering the following questions; your answers are for our records only and are confidential.



# HEALTH HISTORY

Reason for today's visit? \_\_\_\_\_

Height \_\_\_\_\_ Weight \_\_\_\_\_ Are you in good health?  Yes  No

Have there been any changes in your general health in the past year?  Yes  No

Are you under the care of a physician?  Yes  No

Date of last visit \_\_\_\_\_ What were you being treated for? \_\_\_\_\_

Have you had any illness, operation, or been hospitalized in the past 5 years?  Yes  No

If so, describe \_\_\_\_\_

Do you have unhealed/recurrent injuries or inflamed areas, growths, or sore spots in or around your mouth?  Yes  No

If so, describe where \_\_\_\_\_

Do you have a prosthetic joint/implant?  Yes  No

If so, describe where \_\_\_\_\_

Have you had a heart valve replacement or vascular graft?  Yes  No

Have you ever had general anesthesia?  Yes  No

Have you, or a family member, had any unusual or serious reactions to general anesthesia?  Yes  No

Has a physician or previous dentist recommended that you take antibiotics prior to your dental treatment?  Yes  No

## General Questions:

How is this problem affecting you? \_\_\_\_\_

Is it causing any pain or sensitivity?  Yes  No

Is it impacting your ability to eat what you like?  Yes  No

Is there anything that makes you feel self-conscious that we could assist with?  Yes  No

If so, describe what \_\_\_\_\_

Have you talked to any other doctors about your concerns in the past?  Yes  No

If so, what advice did they offer? \_\_\_\_\_

How do you envision your life after this concern is resolved? \_\_\_\_\_

## Have you ever had any of the following diseases or medical problems?

Rheumatic fever?  Yes  No Emphysema?  Yes  No

Damaged heart valves/mitral valve prolapse?  Yes  No Do you smoke or vape?  Yes  No

Heart murmur?  Yes  No If so, how much? \_\_\_\_\_

High blood pressure?  Yes  No Do you use chewing tobacco?  Yes  No

Low blood pressure?  Yes  No Blood transfusion?  Yes  No



## HEALTH HISTORY (CONT.)

Chest pain/angina? <input type="checkbox"/> Yes <input type="checkbox"/> No	Blood disorder such as anemia? <input type="checkbox"/> Yes <input type="checkbox"/> No
Heart attack(s)? <input type="checkbox"/> Yes <input type="checkbox"/> No	Bruise easily? <input type="checkbox"/> Yes <input type="checkbox"/> No
Irregular heart beat? <input type="checkbox"/> Yes <input type="checkbox"/> No	Bleeding tendency/abnormal bleeding? <input type="checkbox"/> Yes <input type="checkbox"/> No
Cardiac pacemaker? <input type="checkbox"/> Yes <input type="checkbox"/> No	Hepatitis, jaundice, or liver disease? <input type="checkbox"/> Yes <input type="checkbox"/> No
Heart surgery? <input type="checkbox"/> Yes <input type="checkbox"/> No	Infectious mononucleosis? <input type="checkbox"/> Yes <input type="checkbox"/> No
Pneumonia, bronchitis, chronic cough? <input type="checkbox"/> Yes <input type="checkbox"/> No	Gallbladder trouble? <input type="checkbox"/> Yes <input type="checkbox"/> No
Asthma? <input type="checkbox"/> Yes <input type="checkbox"/> No	Fainting spells? <input type="checkbox"/> Yes <input type="checkbox"/> No
Hay fever/sinus problems? <input type="checkbox"/> Yes <input type="checkbox"/> No	Convulsions/epilepsy? <input type="checkbox"/> Yes <input type="checkbox"/> No
Snoring? <input type="checkbox"/> Yes <input type="checkbox"/> No	Stroke? <input type="checkbox"/> Yes <input type="checkbox"/> No
Sleep apnea/CPAP? <input type="checkbox"/> Yes <input type="checkbox"/> No	Thyroid trouble? <input type="checkbox"/> Yes <input type="checkbox"/> No
Difficulty breathing/other lung trouble? <input type="checkbox"/> Yes <input type="checkbox"/> No	Diabetes? <input type="checkbox"/> Yes <input type="checkbox"/> No
Tuberculosis? <input type="checkbox"/> Yes <input type="checkbox"/> No	Low blood sugar? <input type="checkbox"/> Yes <input type="checkbox"/> No
Kidney trouble? <input type="checkbox"/> Yes <input type="checkbox"/> No	Delay in healing? <input type="checkbox"/> Yes <input type="checkbox"/> No
High cholesterol? <input type="checkbox"/> Yes <input type="checkbox"/> No	A tumor or growth? <input type="checkbox"/> Yes <input type="checkbox"/> No
Are you on dialysis? <input type="checkbox"/> Yes <input type="checkbox"/> No	Cancer/radiation therapy/chemotherapy? <input type="checkbox"/> Yes <input type="checkbox"/> No
Swollen ankles/arthritis/joint disease? <input type="checkbox"/> Yes <input type="checkbox"/> No	Chronic fatigue/night sweats? <input type="checkbox"/> Yes <input type="checkbox"/> No
Osteoporosis/osteopenia? <input type="checkbox"/> Yes <input type="checkbox"/> No	Are you on a diet? <input type="checkbox"/> Yes <input type="checkbox"/> No
Osteonecrosis? <input type="checkbox"/> Yes <input type="checkbox"/> No	A history of alcohol abuse? <input type="checkbox"/> Yes <input type="checkbox"/> No
Stomach ulcer/acid reflux? <input type="checkbox"/> Yes <input type="checkbox"/> No	A history of marijuana or other drug use? <input type="checkbox"/> Yes <input type="checkbox"/> No
COVID-19? <input type="checkbox"/> Yes <input type="checkbox"/> No	Contact lenses? <input type="checkbox"/> Yes <input type="checkbox"/> No
Contagious diseases? <input type="checkbox"/> Yes <input type="checkbox"/> No	Eye disease/glaucoma? <input type="checkbox"/> Yes <input type="checkbox"/> No
Sexually transmitted diseases? <input type="checkbox"/> Yes <input type="checkbox"/> No	Mental health problems/anxiety/depression? <input type="checkbox"/> Yes <input type="checkbox"/> No
Problems with immune system? <input type="checkbox"/> Yes <input type="checkbox"/> No	A removable dental appliance? <input type="checkbox"/> Yes <input type="checkbox"/> No
Autoimmune disease? <input type="checkbox"/> Yes <input type="checkbox"/> No	Pain or clicking of jaws when eating? <input type="checkbox"/> Yes <input type="checkbox"/> No

### >>> Women Only:

Is there a possibility of pregnancy? <input type="checkbox"/> Yes <input type="checkbox"/> No	Are you nursing? <input type="checkbox"/> Yes <input type="checkbox"/> No
If so, what is the expected delivery date? _____	Are you taking birth control pills? <input type="checkbox"/> Yes <input type="checkbox"/> No

### Are you now taking:

Any kind of medication, drug, pills? <input type="checkbox"/> Yes <input type="checkbox"/> No
Blood thinners (Coumadin®, Plavix®, aspirin, vitamin E, ginkgo biloba, Aggrenox®, Xarelto®, Eliquis®, fish oil)? <input type="checkbox"/> Yes <input type="checkbox"/> No
Have you ever taken diet pills? <input type="checkbox"/> Yes <input type="checkbox"/> No
Any natural product, herbal supplement, or homeopathic remedy? <input type="checkbox"/> Yes <input type="checkbox"/> No
Are you taking, or have you ever taken bone density meds, RANKL inhibitors, or bisphosphonates such as Prolia®, Fosamax®, Boniva®, Actonel®, IV-Zometa®, Aredia®, Reclast®, Xgeva®, or Evista® in the past 12 years? <input type="checkbox"/> Yes <input type="checkbox"/> No



## HEALTH HISTORY (CONT.)

Tranquilizers, sleeping pills, anti-depressants, and/or narcotics on a regular basis?  Yes  No

If so, please list \_\_\_\_\_

If you are under the care of a physician for pain management, or recovering from drug addiction, please select the medication you are currently taking  Methadone  Suboxone  Oxycodone  Fentanyl

Other \_\_\_\_\_ Treating doctor \_\_\_\_\_

Please list any medications you are currently taking \_\_\_\_\_

### Are you allergic to, or have you had a reaction to:

- |  |  |
|--|--|
| Local anesthetic (numbing medicine)? <input type="checkbox"/> Yes <input type="checkbox"/> No          | Amoxicillin? <input type="checkbox"/> Yes <input type="checkbox"/> No                |
| Penicillin? <input type="checkbox"/> Yes <input type="checkbox"/> No                                   | Codeine or other narcotics? <input type="checkbox"/> Yes <input type="checkbox"/> No |
| Other antibiotics? <input type="checkbox"/> Yes <input type="checkbox"/> No                            | Latex? <input type="checkbox"/> Yes <input type="checkbox"/> No                      |
| Sulfa drugs? <input type="checkbox"/> Yes <input type="checkbox"/> No                                  | Soy? <input type="checkbox"/> Yes <input type="checkbox"/> No                        |
| Sodium pentothal/Valium®/other tranquilizers? <input type="checkbox"/> Yes <input type="checkbox"/> No | Eggs/yolk? <input type="checkbox"/> Yes <input type="checkbox"/> No                  |
| Aspirin? <input type="checkbox"/> Yes <input type="checkbox"/> No                                      | Sulfites? <input type="checkbox"/> Yes <input type="checkbox"/> No                   |

Please list any allergies other than drug allergies

Please list any other medication or antibiotic you are allergic to

If you are having surgery **today**, have you had anything to eat or drink in the last 6 hours?  Yes  No

Who is driving you home? \_\_\_\_\_

Is there any condition concerning your health that the Doctor should be told about?  Yes  No

If yes, describe \_\_\_\_\_

Is there a family history of  Cancer  Diabetes  Heart disease  Anesthesia problems

I **certify** that I have read and understand the questions above. I acknowledge that my questions, if any, about the inquiries set forth above have been answered to my satisfaction. I will not hold my doctor, or any other member of his/her staff, responsible for any errors or omissions that I have made in the completion of this form.

Signature of Patient (Parent or Guardian if Minor)

Doctor

Date



## FEES & PAYMENTS

We make every effort to keep down the cost of your care. An estimate of the charge for any procedure or surgery you may require will be given to you upon request. If you have any dental insurance we will be glad to fill out the proper claim forms; please complete the identifying information on this form. Please remember that insurance is considered a method of reimbursing the patient for fees paid to the doctor, and is not a substitute for payment. Some companies may pay fixed allowances for certain procedures, some may pay a percentage, and others may pay a percentage of that charge. The signature on file is my authorization for the release of information necessary to process my claim. I hereby authorize payment to this doctor named of the benefits otherwise payable to me.

It is your responsibility to pay any deductible amount, co-insurance, or any other balance not paid by your insurance company after 60 days. You will be responsible for all collection costs, attorney's fees, and court costs. We will not submit any claims to medical insurance. In the instance that we may need to use an outside lab/facility for services rendered (i.e., lab or hospital), we ask that you please provide your medical insurance information, so that we may pass it along to these facilities to expedite processing of claims on your behalf. Any outside lab/facility used may incur separate fees, and will be billed separately from our offices.

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Signature of Patient (Parent or Guardian if Minor)

Date



# FINANCIAL POLICY

Please take the time to read the following and initial each section. Sign, print, and date the bottom of this section.

- \_\_\_\_\_ Full payment is due at the time of service unless arrangements have been made prior to the start of any treatment.
- \_\_\_\_\_ Insurance balances are ultimately the patient’s obligation. We will file most primary dental insurance plans, as a courtesy, at no cost to you. However, insurance balances which are not paid within 60 days will be the patient’s responsibility and will be billed. Please keep your walk-out statements and follow up with your insurance carrier to ensure prompt payment.
- \_\_\_\_\_ Some of your treatment may not be covered by your insurance carrier. The cost for such charges will be your responsibility.
- \_\_\_\_\_ Major services may require a deposit equal to at least one half of the estimated patient portion at the time the appointment is made.
- \_\_\_\_\_ For any biopsy services, our office uses an outside pathology lab and their services are billed separately. If there is a charge from the lab you will receive a statement from the lab in addition to services rendered by our surgeons.
- \_\_\_\_\_ Patients are asked to confirm their appointments at least 48 hours in advance by directly contacting our offices or by responding to our confirmation contact. Failure to confirm your appointment, and/or show up within 15 minutes of your scheduled appt. time, will result in a \$130.00 no show charge for the time that is reserved for your surgical appointment.
- \_\_\_\_\_ There will be a fee of \$50.00 for any checks returned as Non-Sufficient Funds (NSF).
- \_\_\_\_\_ Patient balances that go unpaid for 30 days or more may incur one or more of the following charges:
  - Interest charges of 1.5% per month
  - 18% APR collection fees (up to 25% of the full balance)
  - Legal fees for collection services

\_\_\_\_\_  
Signature of Patient (Parent or Guardian if Minor) Date

## AUTHORIZATION

I authorize my surgeon and his/her designated staff, to perform an oral and maxillofacial examination, for the purpose of diagnosis and treatment planning. Furthermore, I authorize the taking of all X-rays required as a necessary part of this examination. In addition, if medically necessary, I authorize the release of any information acquired in the course of my examination and treatment to my other doctors and/or insurance carriers.

- I permit messages to be left on my phone and/or mobile phone concerning my appointment.
- I permit the office to communicate with me via text message on my cell phone.

\_\_\_\_\_  
Signature of Patient (Parent or Guardian if Minor) Doctor Date

I hereby acknowledge that a copy of this office’s Notice of Privacy Practices has been made available to me. I have been given the opportunity to ask any questions I may have regarding this Notice.

\_\_\_\_\_  
Signature of Patient (Parent or Guardian if Minor) Relationship to Patient Date



# PATIENT CONSENT

First Name \_\_\_\_\_ M.I. \_\_\_\_\_ Last Name \_\_\_\_\_

I agree that the practice may communicate with me at the following address(es):

Phone # \_\_\_\_\_ Email \_\_\_\_\_

I consent to receive calls and text messages related to my protected healthcare and other services at the phone number(s) above, including my wireless number provided. I understand I may be charged for such calls by my wireless carrier and that such calls may be generated by an automated dialing system.

Do we have your permission to:

- Send a recall appointment reminder to your home . . . . .  Yes  No
- Leave appointment, billing, or dental information on your answering machine/voicemail/email/text . . . .  Yes  No

I give permission to share appointment, billing, or dental information with the person named below:

\_\_\_\_\_  
Signature of Patient (Parent or Guardian if Minor) Date

## NOTICE OF HEALTH INFORMATION PRACTICES

This notice describes how health information may be used and disclosed, and how you can get access to this information. Please review it carefully. The privacy of your health information is important to us.

### OUR LEGAL DUTY

We are required by applicable federal and state law to maintain the privacy of your health information. We are also required to give you this notice about our privacy practices, our legal duties, and your rights concerning your health information. We must follow the privacy practices that are described in this notice while it is in effect. This notice takes effect on 12/1/2018, and will remain in effect until we replace it.

We reserve the right to change our privacy practices and the terms of this notice at any time, provided such changes are permitted by applicable law. We reserve the right to make changes in our privacy practices and the new terms of our notice effective for all health information that we maintain, including health information we created and/or received before we made the changes. Before we make a significant change in our privacy practices, we will change this notice, and make the new notice available upon request.

You may request a copy of our notice at any time. For more information about our privacy practices, or for additional copies of this notice, please contact us using the information at the end of this notice.

### USES & DISCLOSURE OF HEALTH INFORMATION

We use and disclose health information about you for your treatment, payment, and healthcare operations. For example:

- **Treatment:** We may use/disclose your health information to a physician or other healthcare provider providing treatment to you.
- **Payment:** We may use/disclose your health information to obtain payment for services we provided to you.
- **Healthcare operations:** We may use/disclose your health information in connection with our healthcare operations. Healthcare operations include quality assessment and improvement activities, reviewing the competence or qualifications of healthcare professionals, evaluating practitioner and provider performance, conducting training programs, accreditation, certification, licensing, or credentialing activities.





## PATIENT CONSENT (CONT.)

- **Your Authorization:** In addition to our use of your health information for treatment, payment, or healthcare operations, you may give us written authorization to use your health information/disclose it to anyone for any purpose. If you give us an authorization, you may revoke it in writing at any time. Your revocation will not affect any use of disclosures permitted by your authorization while it is in effect. Unless you give us a written authorization, we cannot use/disclose your health information for any reason except those described in this notice.
- **To Your Family & Friends:** We must disclose your health information to you, as described in the Patient Rights section of this notice; we may disclose your health information to a family member, friend, or other person to the extent necessary to help with your healthcare or with payment for your healthcare, but ONLY if you agree that we may do so.
- **Persons Involved in Care:** We may use/disclose health information to notify, or assist in the notification of (including identifying or locating) a family member, your personal representative, or another person responsible for your care, your location, your general condition, or death. If you are present, then prior to use of disclosure of your health information, we will provide you with an opportunity to object to such uses or disclosures. In the event of your incapacity or emergency circumstances, we will disclose health information based on a determination using our professional judgement, disclosing only health information that is directly relevant to the person's involvement in your healthcare. We will also use our professional judgment and experience with common practice to make reasonable inferences of your best interest in allowing a person to pick up filled prescriptions, medical supplies, X-rays, or other similar forms of health information, unless you have stated otherwise.
- **Market Related Health Services:** We will not use your health information for marketing communication without your written authorization and consent.
- **Required by Law:** We may use/disclose your health information when we are required to do so by law.
- **Abuse or Neglect:** We may use/disclose your health information to the extent necessary to avert a serious threat to your health, safety, or the health and safety of others.
- **National Security:** We may use/disclose to military authorities the health information of Armed Forces personnel under certain circumstances. We may disclose to authorized federal officials health information required for lawful intelligence, counterintelligence, and other national security activities. We disclose to correctional institutions/law enforcement officials having lawful custody of protected health information of an inmate or patient under certain legal circumstances.
- **Appointment Reminders:** We may use/disclose your health information to provide you with appointment reminders, such as voicemails, text messages, emails, or certified letters.

### PATIENT RIGHTS

- **Access:** You have the right to look at/get copies of your health information, in writing, with limited expectations. You may obtain a form to request access by using the contact information listed at the end of this notice. We will charge you a reasonable cost-based fee for expenses such as copies and staff time. You may also request access by sending a letter to the address at the end of this notice. If you request copies, we will charge you \$2.00 per page, \$15.00 per hour of the staff's time to locate and copy your health information. There will be additional fees to have information mailed via certified mail.
- **Disclosure Accounting:** You have the right to receive a list of instances in which we/our business associates disclosed your health information for purposes other than treatment, payment, healthcare operations, and other activities, but not before 3/1/2015. If you request this accounting more than once in a 12-month period, we may charge you a reasonable cost-based fee for responding to these additional requests.



## PATIENT CONSENT (CONT.)

- **Restrictions:** You have the right to request that we place additional restrictions on our use/disclosure of your health information. We are not required to agree to these additional restrictions but, if we do, we will abide by our agreement (except in an emergency).
- **Alternative Communication:** You have the right to request that we communicate with you about your health information by alternative means or to an alternative location. You must make a request in writing and must specify the alternative means/location and provide satisfactory explanation of how payments will be handled under the alternative means/location of your request.
- **Amendment:** You have the right to request that we amend your health information. Your request must be in writing and it must explain why the information should be amended. We may deny your request under certain circumstances.
- **Electronic Notice:** If you receive this notice on our website, by email, or other electronic forms, you are entitled to receive this notice in written form.
- **Questions/Complaints:** If you want more information about our privacy practices, or have questions/concerns, please contact our office.

If you are concerned that we may have violated your privacy rights, or you disagree with a decision that we made about access to your health information in a response to a request you made to amend a decision on the use/disclosure of your health information or to have us communicate with you by alternative means/locations, you may contact the contact officer listed below. You may submit a written complaint to the U.S. Department of Health and Human Services; we will provide you with the address upon request. We will not retaliate in any way, if you choose to file a complaint with us or the U.S. Department of Health and Human services.

We support your right to the privacy of your health information.